

加拿大中文電台無障礙聲明 Fairchild Radio Accessibility Statement

加拿大中文電台致力讓最多的加拿大人能享用本台的廣播和服務，我們的目標是以具包容性的方式，讓更多人能利用我們的電台頻道、網頁和手機 app，從而獲得資訊、啟發和娛樂。

我們亦致力為有身心障礙的人士提供平等的就業機會，並為有不同需要的員工和訪客創造一個安全、方便和無障礙的建築環境。

除了定期向社區中有身心障礙的人士諮詢，共同探討可以改進的地方，我們還透過「加拿大無障礙法案」（“ACA”）、「加拿大廣播電視及通訊委員會」（“CRTC”）和「加拿大廣播人協會」（“CAB”）的網站，不斷增長我們的知識，並與數碼科技顧問和應用程式開發商通力合作，確保我們的網頁和手機 app 能與最新的輔助技術相容。

對我們來說，打造無障礙的廣播、服務和工作環境，是我們與廣大聽眾和所有員工一起攜手同行的精彩旅程，我們需要你的意見，讓我們可以凝聚力量，為面對不同挑戰的人士做得更好、更多。

如果你對這個題目有任何意見，請填寫我們的無障礙問題意見箱（連結）或通過電子郵件將你的疑慮或建議發送給 accessibility@am1470.com 或 accessibility@fm961.com。如果用電話溝通對你來說更方便，歡迎致電我們的無障礙服務專線 604-295-1256 與我們聯絡。

Fairchild Radio is committed to making its content available and accessible to as many people in Canada as possible. We aim to provide inclusive experiences that inform, enlighten and entertain audiences on various platforms including but not limited to radio, website and app.

We are also dedicated to offer equal employment opportunities to persons with various disabilities, and to create a built environment that is safe, convenient and barrier-free to staff and visitors with different needs.

On top of consulting with persons with disabilities on a frequent basis to identify the areas that need to be improved, we keep expanding our knowledge through

the websites of Accessible Canada Act ("ACA"), Canadian Radio-Television and Telecommunications Commission ("CRTC") and Canadian Association of Broadcasters ("CAB"), and work closely with technology specialists and app developers to ensure our web and app are compatible with the latest assistive technology.

We view our accessibility efforts as an ongoing partnership with our listeners and employees and we welcome feedback on how we can continue to improve opportunities for people with varying abilities.

If you have any comments or suggestions, please complete our Accessibility Feedback Form ([link](#)) or email your concern or suggestion to accessibility@am1470.com or accessibility@fm961.com. You can also call our Accessibility Hotline at 604-295-1256 if contacting us by phone is more convenient to you.